



RESIDENT CARE WORKER PROGRAM PWC

Welcome to the Resident Care Worker Program at Holland College. This intensive, challenging and rewarding program prepares graduates with the knowledge and hands on skills required to provide quality care to clients in a variety of health care settings including long-term care, acute care, mental health, and home care. Each member of the multidisciplinary health care team has unique and interrelated responsibilities to provide quality, competent care to all clients. Teamwork mutual respect, maturity, as well as, strong interpersonal and communication skills are essential personal skills required to be a graduate of this program.

Instructor Contact Information:

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Program Delivery 2020-2021:

The Fall semester will include a blended delivery model in all courses. This means that there will be some face to face classes in small groups and some online classes. You will be provided with a syllabus for each course containing specific class dates and times.

Student Hardware and Software Needs for Blended and Distance Learning

Please see document attached for important information

Start Date & Time:

September 1, 2020 – First day of classes at 9AM
September 2 – New student welcome activities
(It is essential students attend this orientation session)

Location of Classroom:

Charlottetown Centre Campus – Room 243E
Top Floor of the East Wing

Clinical and On-The-Job Training Dates:

Commencing on approximately January 6, 2021 and will continue as scheduled, through the remainder of the program in conjunction with classes.

Students are expected to have their own mode of transportation for the clinical sites.

Christmas Break:

Last teaching day: December 11, 2020
Students return: January 6, 2021

February Break:

February 22-26, 2021

Last day of the Program

June 10, 2021

First day: There will be a virtual orientation on the first day. Please check emails in late August for more information. You will be given information about textbooks on the first day and will need to purchase them for classes on September 4, 2020. **It is recommended that students not purchase used books as the supplier has bundled the textbook, a workbook, and skill videos at a reduced cost.** If a student purchases a used book, the online skill videos are not included and must be purchased individually. This is often more expensive and inconvenient for the student.

A positive attitude and interest in learning are essential to learner success!

Uniforms and Dress code: Information on uniforms and shoes required for the clinical setting in January 2020 will be provided in class on the first day. These items are **not** required prior to starting the program.

Program Highlights: Students spend Semester 1 in the classes and the lab learning knowledge and skills required to care for clients in the clinical setting. Semester 2 includes two theory courses that explore the normal aging process, health issues in the adult, and community, home and mental health care. Clinical practicums in both long-term care and acute care settings are also courses in Semester 2. Intersession 1 consists of a Community, Home and Mental Health Care Clinical course as well as the final course of the program, The Resident Care Worker Practicum. The overall goal of the program is for the graduate RCWs to participate as part of the health care team to provide skillful, competent care with a Person-Centered Care approach.

Questions: Please contact Cheryl Jewell cdjewell@hollandcollege.com or Jane MacPhee jmacphee@hollandcollege.com via email at any time with questions or inquiries. We will both be checking emails intermittently over the summer months.

Student Hardware and Software Needs for Blended and Distance Learning Requirements:

Note: These are general requirements for students to participate in blended and distance courses. Some programs may have higher or different requirements and prospective students should consult their program information.

1. A desktop or laptop computer. Either a Windows-based PC with Windows 10 or a Mac with macOS Catalina 10.15 or higher. Processor: Intel i3 minimum with i5 or higher recommended. RAM: 4 Gb minimum with 8Gb or higher recommended. Storage: 10 Gb storage minimum with SSD disk recommended. Regarding storage – some programs may have higher storage requirements.

2. Speakers/headphones/earbuds with microphone for listening to audio or videos presented in courses. Note: your laptop may have a built-in microphone and speakers, but we recommend an external set for best quality of experience during synchronous activities.
3. A built-in or external webcam for interacting in course activities that require video feedback from students.
4. Google Chrome is the only browser that SAM (the College's LMS) completely supports.
5. Microsoft Office 365. Students have free access to install the suite on their computers, tablets or other mobile devices. A browser-based version is available.
6. Adobe Reader DC.
7. An Internet connection with a minimum download speed of 10Mb/s and an upload speed of 1Mb/s is recommended. A wired connection to your home router is typically preferable to a wireless connection as it provides better stability and performance.
8. Tablets, smart phones, and Chromebooks may allow you to access some course content but have limited functionality and are not recommended.
9. Please note that it is not necessary to have a print/scanner, however students may find this equipment useful to complete assignments and other course related materials. There will be limited access to printers and scanners on the college campus as well. More information on the availability of electronic equipment will be available in September.

Internet Connectivity

To test your internet speed, go to <https://www.speedtest.net/> and click the "go" button. A test will take place that measures the speed at which you can upload or download data from the internet from your current location. It is normal for the upload speed to be much lower than the download speed. If necessary, consider asking others in your household to limit their use of devices/internet when you are involved in a 'virtual' class session.

The router in your house might send out more than one signal. Many routers broadcast a 2.4Ghz and a 5Ghz signal simultaneously. Connecting to the 5Ghz band is best. If you have an ethernet cable and your computer is situated near your router or modem, you might be able to use a wired connection instead of Wi-Fi for the best connectivity. For more information or help with this, email sam@hollandcollege.com.