



As a new student with Holland College and enrolled in the Tourism & Travel Management program, **Welcome!** My name is Ann MacLeod and I am one of the instructors along with Jeannie Connolly & Jennifer Lawton. We are delighted you have chosen our program and would like to take this opportunity to give you a quick snapshot into Tourism, Travel & Events.

https://www.youtube.com/watch?time_continue=32&v=AS0cjpaq6M&feature=emb_title

Holland College has announced all programs will be through Distance delivery. This includes online learning in a variety of ways which involve attending online classes. The mode of delivery will be determined by the specific requirements of the Tourism & Travel program and instructors. The first-year classes will begin on September 1st, 2020. We will connect with all students in procedure of orientation at a later date.

Please take note, the Chief Public Health Office has indicated that anyone entering Prince Edward Island must self-isolate for 14 days. If you are an out of province student, you must apply for [travel approval](#) from the province and will need to provide proof of enrollment at Holland College along with proof of accommodation for entry into P.E.I. If the current directive of self-isolation from the Chief Public Office changes between now and September 1st, students will be advised of such changes by Holland College. We are also attaching technology information that will be required by 1st year students to participate in the online line delivery.

Holland College offers programs at 13 different campuses throughout PEI. Our program is offered at the Tourism & Culinary Centre, 4 Sydney St, Charlottetown. The TCC campus offers all the accommodations for a successful student environment: classrooms, labs, student services, meal options, but, most importantly, a very diverse student body. We hope to invite you to our campus, *face to face*, starting the winter semester on January 6th. As a Holland College student, you have access to all amenities offered at the main campus.

<https://images.app.goo.gl/mGbd9ipfvfhWwCix7>

We would like to reach out to you and answer any questions you may have about the program and life as a Holland College student. You will be receiving letters from the Admissions Office concerning your enrollment and more detailed information on the Tourism & Travel Management program in the future. <https://www.hollandcollege.com/programs/tourism-and-travel-management.html>

We would appreciate if you can review the above links, prepare questions and contact us through our emails. We will be pleased to assist you in whatever you require. We look forward to hearing from you.

If you receive this email and DO NOT plan to attend this program, we would appreciate you letting us know ASAP. Thanks

ALSO, wanted to let you know about our **Facebook** page: ***Holland College Tourism and Travel Management***. This page will be used to post information concerning your arrival to Holland College: registration; orientation, and just what may be happening in the program. Please take a few moments to like us.

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Student Hardware and Software Needs for Blended and Distance Learning (Current as of May 2020)

Requirements:

Note: These are general requirements for students to participate in blended and distance courses. Some programs may have higher or different requirements and prospective students should consult their program information.

1. A desktop or laptop computer. Either a Windows-based PC with Windows 10 or a Mac with macOS Catalina 10.15 or higher. Processor: Intel i3 minimum with i5 or higher recommended. RAM: 4 Gb minimum with 8Gb or higher recommended. Storage: 10 Gb storage minimum with SSD disk recommended. Regarding storage – some programs may have higher storage requirements.
2. Speakers/headphones/earbuds with microphone for listening to audio or videos presented in courses. Note: your laptop may have a built-in microphone and speakers, but we recommend an external set for best quality of experience during synchronous activities.
3. A built-in or external webcam for interacting in course activities that require video feedback from students.
4. Google Chrome is the only browser that SAM (the College's LMS) completely supports.
5. Microsoft Office 365. Students have free access to install the suite on their computers, tablets or other mobile devices. A browser-based version is available.
6. Adobe Reader DC.
7. An Internet connection with a minimum download speed of 10Mb/s and an upload speed of 1Mb/s is recommended. A wired connection to your home router is typically preferable to a wireless connection as it provides better stability and performance.
8. Tablets, smart phones, and Chromebooks may allow you to access some course content but have limited functionality and are not recommended.

Internet Connectivity

To test your internet speed, go to <https://www.speedtest.net/> and click the “go” button. A test will take place that measures the speed at which you can upload or download data from the internet from your current location. It is normal for the upload speed to be much lower than the download speed. If necessary, consider asking others in your household to limit their use of devices/internet when you are involved in a ‘virtual’ class session.

The router in your house might send out more than one signal. Many routers broadcast a 2.4Ghz and a 5Ghz signal simultaneously. Connecting to the 5Ghz band is best. If you have an ethernet cable and your computer is situated near your router or modem, you might be able to use a wired connection instead of Wi-Fi for the best connectivity. For more information or help with this, email sam@hollandcollege.com.